



FAQ (Frequently Asked Questions)

About the Festival

Is there an entrance fee to the festival?

Admission and visit of the festival are free of charge. Visitors need a festival wristband, which is available at the ENTRANCE of Schloss Nymphenburg/Hubertussaal (right wing of the palace!). This wristband also gives visitors free access to the Museum Mensch und Natur and the BIOTOPIA Lab in the Botanical Garden.

Do I need to register?

The majority of the festival program is available without registration. A small number of formats allow or require registration; this is indicated in the program. You find all information under the respective program points or collected here:

<https://biotopia.net/de/sinne-anmeldung>



Can I come and go as I like during the stage program in the Hubertussaal?

Yes. The doors remain open and the audience is invited to change between programs.

Are there programs especially for children?

The festival program contains a variety of offerings for children of different ages. Programs that are particularly suitable for children are marked with a ☺-symbol in the program.

Are there programs in languages other than German?

The festival program contains programs in German and English. The respective languages are marked in the program. In addition, we are pleased to offer the program in the BIOTOPIA Lab (with the exception of the workshop "Phytography") in Ukrainian.

Is the admission ticket valid at both festival days?

Yes, admission wristbands are valid on both days; we'll be happy if you stop by multiple times.

About the Festival Location and Event Organisation

Where is the entrance?

The main entrance of the festival is located at Schloss Nymphenburg/Hubertussaal (side wing). There you will receive the festival wristband, which gives you free access to all festival programs, including the Museum Mensch und Natur, BIOTOPIA Lab and Botanical Garden! You can also visit the Botanical Garden and the BIOTOPIA Lab directly, but without the festival ribbon you will have to pay the entrance fee to the Botanical Garden.

Are parking spaces available and are they free of charge?

We recommend arriving by public transport. Parking at all festival locations is very limited.

The approach to Schloss Nymphenburg/Hubertussaal and the Museum Mensch und Natur is via the Nördliche Auffahrtsallee to the northern Schloss-Rondell. Here you will find some free car parking spaces. For authorized persons with limited mobility, there are two handicapped parking spaces in front of the elementary school at Maria-Ward-Str. 1.

The Botanical Garden and the BIOTOPIA Lab do not have any visitor parking spaces. There are some public parking spaces across from the Botanical Garden. For authorized persons with limited mobility, there are three handicapped parking spaces in front of the main entrance of the Botanical Institute (Menzinger Str. 65).

Can the interior of the Nymphenburg Castle be visited?

The main premises of Nymphenburg Palace are not part of the festival grounds and cannot be visited as part of the festival. For information about visiting and guided tours of the palace premises, please visit the website of the Bayerischen Schlösserverwaltung: <https://www.schloss-nymphenburg.de/deutsch/tourist/oeffn.htm>.

Are dogs allowed on the festival premises?

Dogs are not allowed in the event spaces inside the Nymphenburg Palace, the Museum Mensch und Natur or in the BIOTOPIA Lab, with the exception of guide and assistance dogs. Dogs are allowed in the open space of the courtyards and in the Botanical Garden, but must be kept on a short leash.

Are the festival premises and locations wheelchair accessible?

Das Festivalgelände ist mit Ausnahme des "Multisensorischen Labyrinths" im Museumshof barrierefrei zugänglich. Die Räumlichkeiten im Schloss Nymphenburg und im Museum Mensch und Natur verfügen über einen Aufzug, der barrierefreie Zugang zum BIOTOPIA Lab ist über einen externen Lift möglich. Hierfür melden Sie sich bitte bei Bedarf an der Eingangstür des Labs, im Kassenhäuschen des Botanischen Gartens oder unter 089 / 178 61-411). Die Aufzüge sind im Lageplan des Festivals ausgewiesen. Die Wege in den Schlosshöfen bestehen aus Kies.

The festival grounds are barrier-free accessible with the exception of the "Multisensory Labyrinth" in the Museumshof. Elevators are available on the Nymphenburg Palace location and in the Museum Mensch und Natur; barrier-free access to the BIOTOPIA Lab is possible via an external elevator. To us this, please report to the entrance door of the Lab, to the ticket entrance office of the Botanical Garden or call 089 / 178 61-411). The elevators are indicated on the festival site plan. The paths in the castle courtyards are made of gravel.

Where do I find toilets (for the disabled)?

Toiletten befinden sich im Schloss im Vorraum (neben dem Foyer) sowie neben dem Johannissaal im OG (Herren) bzw. im unter dem Johannissaal (Damen) im EG. Im Museum Mensch und Natur finden Sie die Toiletten im Zwischengeschoß des Treppenhauses. Eine barrierefreie Toilette finden Sie sowohl im Schloss (EG, Durchgang Nebenraum) als auch im Museum Mensch und Natur (Treppenhaus, EG).

Toilets are located in the castle in “Vorraum 1” (next to the foyer) as well as next to “Johannissaal” on the upper floor (men) and below “Johannissaal” (women) on the ground floor. In the Museum Mensch und Natur you will find the toilets on the mezzanine floor of the staircase and an accessible toilet both in the castle location (ground floor, corridor behind “Vorraum”) and in the Museum Mensch und Natur (staircase, ground floor).

Is there a baby changing room?

Yes, there is a baby changing facility in the accessible restroom of the Museum Mensch und Natur.

What do I do if I need medical help?

In case you need a band-aid, there are first-aid utensials available at both information stands (Schloss Foyer EG and Botanical Garden). In addition, you can contact the ticket office staff of the Botanical Garden and the Museum Mensch und Natur. For emergencies, medical personnel is available in the museum courtyard (Bayerisches Rotes Kreuz).

What do I do if I've lost my child?

Sollte ein Kind im Trubel verloren gegangen sein, melden Sie sich bitte an einem der beiden Infostände (Schloss Foyer EG und Botanischer Garten) oder beim Kassen- und Aufsichtspersonal des Botanischen Gartens und des Museums Mensch und Natur. Das Festivalteam informiert entsprechend und unterstützt Sie bei der Suche.

If your are looking for a lost child, please contact BIOTOPIA staff at one of the two information booths (Schloss Foyer EG and Botanical Garden) or the staff of the Botanical Garden and the Museum Mensch und Natur. The festival team will support you in your search.

Is there a wardrobe or lockers?

In Schloss Nymphenburg/Hubertussaal you will find some coat racks in the corridor behind the adjoining room. In the Museum Mensch und Natur you will find a checkroom and lockers on the ground floor (left off the foyer). The BIOTOPIA Lab also has a small wardrobe. All coat racks are unguarded, no liability can be assumed for anything deposited there.

Is taking photos and filming allowed?

Photography (without flash) and filming for private purposes is permitted without tripod and selfie stick as long as it does not interfere with the program. For professional photos, e.g. in the context of press reports, please contact the press stand in the Schlossfoyer EG.

Where do I find something to eat and to drink?

There are four food trucks available in the “Dinosaurierhof”. There is also the Limulus café bar in the Museum Mensch und Natur (with an additional coffee stand in front of the entrance to the festival at the castle) and the café in the Botanical Garden.

What happens in case of bad weather?

The majority of the festival program takes place indoors. The programs in the courtyards take place in large tents, which are protected from wind and rain and have a wooden floor. The castle courtyards themselves have a lawn.

Are there any Corona protection measures?

Currently, no specific protective measures apply to events in Bavaria. Notwithstanding, BIOTOPIA supports the current recommendations to prevent infection with Corona by providing disinfectants, regular ventilation of indoor areas and regular cleaning of contact surfaces. Contributors and audience are recommended to keep distances and to wear a medical or FFP2 mask if necessary. The hygiene concept of the festival is available on the festival website.

What have you done to make the festival sustainable?

In addition to incorporating sustainability criteria into construction planning for the BIOTOPIA museum, we strive to meet sustainability goals when planning and implementing programs. This includes, among other things, the environmentally conscious selection of materials in the production of promotional and press materials (paper), merchandising and organizational items (e.g. name badges, team T-shirts, etc.) and the elimination of environmentally harmful products (e.g. balloons). We do without host gifts, have reduced the number of print products used to promote the event, and have sent digital invitations instead printed ones. In our day-to-day office operations, we strive to use environmentally friendly materials, use energy-saving equipment, and avoid unnecessary transportation and delivery routes through bulk ordering.

The food trucks offer only vegetarian or vegan meals and use environmentally friendly disposable tableware.

To avoid waste and reduce material and energy usage, the room design and wayfinding elements are being reused for the third time (the large wooden structures).

What can I personally do to make the festival more sustainable?

Die Besucher*innen können zur Nachhaltigkeit des Festivals beitragen, indem sie die Anreise zu Fuß, per Fahrrad oder mit den öffentlichen Verkehrsmitteln dem PKW vorziehen und anfallenden Müll in die dafür vorgesehenen Müllbehälter trennen.

Visitors can contribute to the sustainability of the festival by traveling by foot, bicycle or public transport rather than by car and by separating any waste produced into the waste bins provided.

About BIOTOPIA

For FAQs about the project BIOTOPIA – Naturkundemuseum Bayern, please see her:
<https://www.biotopia.net/en/vision/faq-en>